

TROUBLESHOOTING

When air conditioner status is abnormal, temperature indictor on indoor unit will blink to display corresponding error code. Please refer to below list for identification of error code.

Error code

Indoor
display

Above indicator diagram is only for reference. Please refer to actual product for the actual indicator and position.

Error code	Troubleshooting
E1	Too much refrigerant or High Ambient conditions or low airflow. Please contact qualified professionals for service.
E5	Power Supply is not stable and Voltage Range is too large. It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E6	Missed-wired or Communication Failure. It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E8	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
U8	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
H6	Indoor Fan Stopped or Running too Slow. It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
C5	Missing Configuration Jumper on Indoor Control Board. Please contact qualified professionals for service.
LP	Indoor and Outdoor Units Do Not Match (Model or Capacity).
F1	Bad Connection or Indoor Air Sensor Failure. Please contact qualified professionals for service.
F2	Bad Connection or Indoor Coil Sensor Failure. Please contact qualified professionals for service.
F3	Bad Connection or Outdoor Ambient Sensor Failure. Please contact qualified professionals for service.
F4	Bad Connection or Outdoor Coil Sensor Failure. Please contact qualified professionals for service.
F5	Bad Connection or Discharge Sensor Failure. Please contact qualified professionals for service.
НЗ	Low Refrigerant Charge, Blocked Capillary, or Compressor Motor Failure. Please contact qualified professionals for service.
H5	IPM Module Temperature Too High, High Ambient, Low Voltage, or Bad Connections. Please contact qualified professionals for service.
H7	High Pressure, Low Voltage, or Bad Connections. Please contact qualified professionals for service.
U7	Bad Connection, Solenoid Failure, or Valve Malfunction. (Heat Pumps Only). Please contact qualified professionals for service.
Heating indicator ON 10s OFF 0.5s	Means defrosting status. It's the normal phenomenon.

↑ WARNING

- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
 - Power cord is overheating or damaged.
 - There's abnormal sound during operation.
 - Circuit break trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking.
- Do not repair or refit the air conditioner by yourself.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.